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## Nedap extends warranty on iSense EAS portfolio

The Netherlands, Groenlo, 1 April 2019

Nedap announces as of today, warranty on all new iSense systems will be extended for up to 5 years. This applies to connected systems opted with a Fast Remote Service subscription, installed after April 1<sup>st</sup>.

It is essential for retailers to make sure their EAS systems are well-ran, in order to prevent losses by e.g. theft. Nedap provides an online platform, allowing to solve 81% of the service calls remotely, without the need to dispatch a technician to the store. This keeps system downtime to a minimum, saving retailers both time and money on maintaining EAS systems.

Rob Schuurman, Managing Director of Nedap Retail explains: "Connectivity already is widely adopted amongst retailers in order to give their customers the best possible shopping experience. You can tell by the fact that data-driven concepts such as Secure Mobile Payment are gaining popularity.

We decided to extend warranty on connected iSense systems in our belief that connectivity is also key in unburdening the modern retailer. Trouble-free operation enables retailers to do what they do best: serving their customers."

*Nedap iSense EAS products have a standard warranty term of 1 year. Extended Warranty will be available for new stores with connected systems for the period of a Fast Remote Service contract (3 or 5 years) from April 1 2019.*

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### About Nedap N.V.

High-tech company N.V. Nederlandsche Apparatenfabriek "Nedap" creates high-quality, innovative hardware and software products that enable people to be more productive and successful in their professional lives. Nedap N.V. has a workforce of over 680 employees and operates on a global scale. The company was founded in 1929 and has been listed on Euronext Amsterdam since 1947. Its headquarters is located in Groenlo, the Netherlands.

### About Nedap Retail

Nedap is the Global Leader in RFID-based Retail solutions. Nedap helps retailers permanently prevent losses, optimize stock levels and simplify the multi-store retail management using RFID. Nedap's RFID software platform gives retailers real-time item-level insights into their stock levels and the exact location of each item. Using these real-time insights, retailers are able act much more agile, offer customers a better shopping experience and uplift sales.

### For more information, please contact:

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