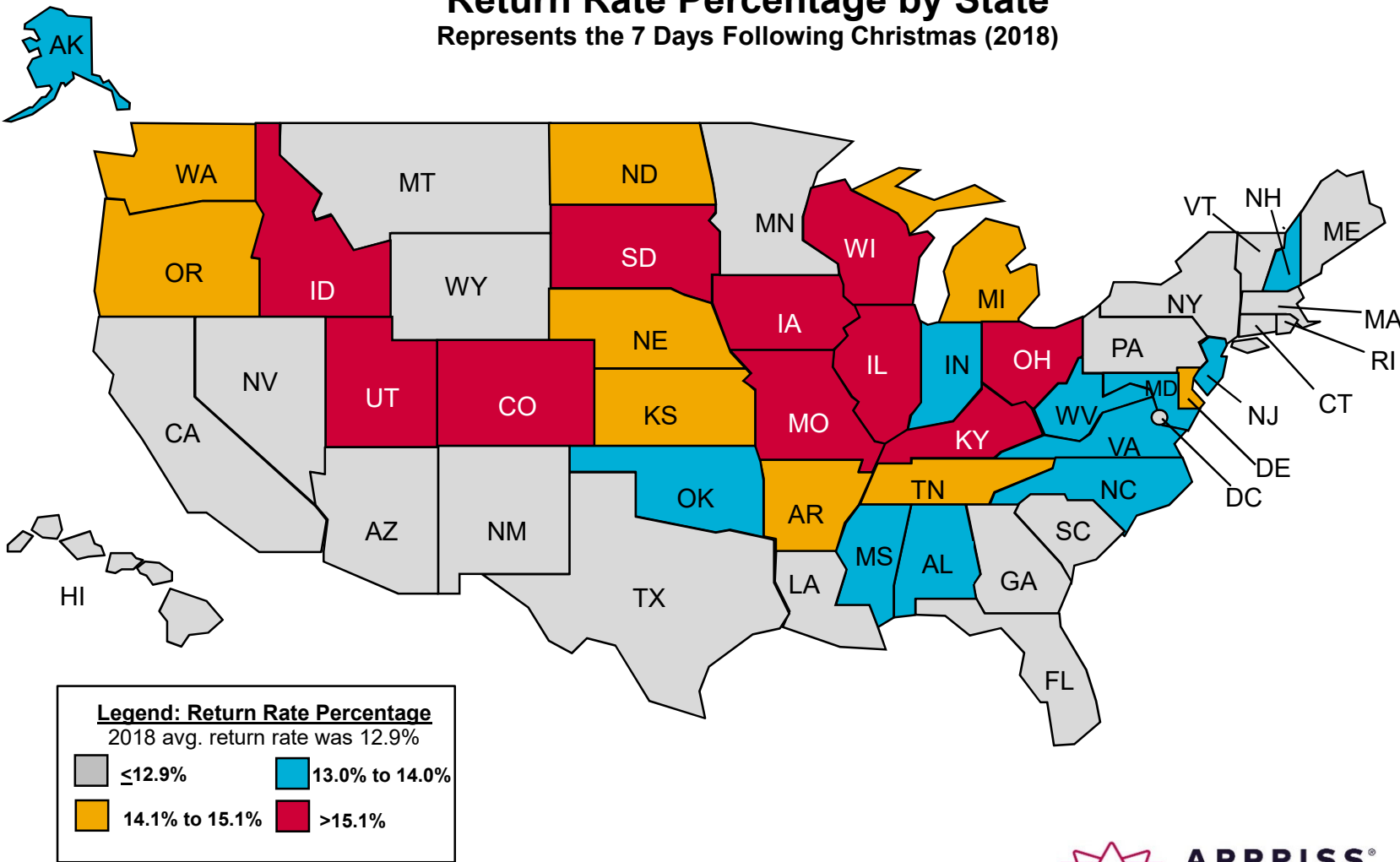


Appriss Retail Analysis of Return Rate Percentage by State

Represents the 7 Days Following Christmas (2018)



Footnote: Analysis of more than 25,000 stores from 19 nationwide specialty and general merchandise retailers, only stores available in current and previous years were used in the analysis.